susesi
LUXURY RESORT

OUR POLICY OF QUALITY, FOOD, ENVIRONMENTAL SAFETY AND SATISFACTION OF THE GUESTS: As the SUSESİ LUXURY RESORT;

We believe that we can demonstrate our quality in the Tourism and Hospitality Industry with the value we give to the satisfaction of the guests. We regularly monitor the satisfaction of our guests, and we perform our services effectively in line with guest requests and suggestions and in accordance with the requirements of the Quality, Food and Environmental Management System.

we focus on all our stakeholders and try to develop as much as possible to ensure that our achievements are sustainable.

We continuously increase the satisfaction of our guests in parallel with the development of our requirements and service standards.

We adopt the principle of continuously improving satisfaction of the guest via effectivelymanaging the feedback from the guests.

We pay attention to legal requirements, business ethics, and fairness in our relations with our guests.

We care about establishing everlasting relationships with our guests as much as gaining new guests.

In order to ensure that this understanding is effective, we pay close attention to the safetyand health of our employees and guests in every service carried out in our facility, and we adopt it as a principle to work in line with the goals we have created regarding Quality, Food, and Environmental safety.

We are committed to providing safe food by fulfilling the necessary legal regulations and guest conditions for the safety and health of our guests and staff, from the purchase to the presentation of each food served in our facility.

We at according to the Environmental Legislation and Guest Conditions in order to protect nature in our facility and to prevent the effects we cause on the environment during our activities and we are committed to separating and contributing to the disposal of all kinds of waste generated during our activities in accordance with the legal legislation, and to keep unnecessary water, electricity, energy and chemical consumption under control.

We know that our personnel has an important role in order to perform these policies thus we attach importance to their training and development. We adopt the principle of ensuring the continuity of our guests and our Management Systems and reviewing and improving the Management Systems via the awareness that an educated, knowledgeable, self-confident, respectful, and permanent human resource will play an important role in the preference of our guests,

SUSESİ LUXURY RESORT
HOTEL MANAGEMENT

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